

Estates Services-Survey

Name
Address
Telephone/Email

Island Homes would like to know what you think of our Caretaking Service. Please complete this short survey to provide us with feedback.

1. How do you see the current service to your block?

	Very Good	Good	Adequate	Poor
Caretaking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Horticulture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Are you happy with the current work schedule of the daily/weekly/monthly caretaking tasks? (See attached schedules/duties)

3. Where you experience poor service, what would you like to see improved?

Caretaking

Horticulture

4. Are you aware that your Housing Officer carries out regular monthly estate inspections?

Yes No

5. Are you interested in attending estate inspections with your Housing Officer?

Yes No

6. Do you think the Estates Service Island Homes provide is value for money?

Caretaking Yes No

Horticulture Yes No

7. Would you like to receive additional services?

Yes No

8. What services would you like to receive?

Ethnic Origin

White	Black or Black British	Asian or Asian British	Mixed	Chinese or other Ethnic Group
<input type="checkbox"/> UK white <input type="checkbox"/> Irish White <input type="checkbox"/> Turkish <input type="checkbox"/> Turkish Cypriot <input type="checkbox"/> Greek <input type="checkbox"/> Greek Cypriot <input type="checkbox"/> Kosovan <input type="checkbox"/> Eastern Europe <input type="checkbox"/> Kurdish Turkish <input type="checkbox"/> Other White <input type="checkbox"/> Gipsy <input type="checkbox"/> Romany <input type="checkbox"/> Irish Traveller	<input type="checkbox"/> Black African <input type="checkbox"/> Black Caribbean <input type="checkbox"/> Ethiopian <input type="checkbox"/> Somalian <input type="checkbox"/> Other Black	<input type="checkbox"/> Sri Lankan <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Pakistani <input type="checkbox"/> Indian <input type="checkbox"/> Other Asian	<input type="checkbox"/> White/Black Caribbean <input type="checkbox"/> White/Black African <input type="checkbox"/> White Asian <input type="checkbox"/> White Asian Bangladeshi <input type="checkbox"/> White Asian Indian <input type="checkbox"/> White Asian Pakistani <input type="checkbox"/> White Asian Indian <input type="checkbox"/> Other Mixed	<input type="checkbox"/> Chinese <input type="checkbox"/> Vietnamese <input type="checkbox"/> Iranian <input type="checkbox"/> Iraqi (inc Iraqi Kurdish) <input type="checkbox"/> Iraqi Other <input type="checkbox"/> Other

Please return the completed form to:

Sylvester Joseph
 Estates Caretaking Manager

Island Homes
 Millwall Housing office
 12 The Quarterdeck
 London E148SJ

Tel: 020 8821 5369
 Email: sjoseph@onehousinggroup.co.uk