

# Island Homes

## Board Meeting

Wednesday, 11 February 2009 at 6.30pm  
SWS 44 Palmers Road, E2 OTA

### Agenda

1. Apologies for Absence
2. Minutes of 10th December 2008
3. Matters Arising
4. Chair's Report
5. Items for Decision/Approval Author
  - i. Draft IH Budget 2009/2010 (JR)
  - ii. Key Performance Indicators (CK)
  - iii. 2009/2010 Rent Policy (CK)
  - iv. Directors report (CK)
  - v. Property Services Procurement (JG)
  - vi. Operating Environment (MS)
  - vii. TSA -Island Homes Action Plan (CK)
  - viii. Board member expenses policy (JR)
  - ix. Board member recruitment (CK)
  - x. Resident Roadmap (CK)
6. Items for Report and Discussion
  - i. Letter from TSA (TS)
  - ii. IH and Customer Contact Centre (PC)
  - iii. Major works update (MB)
  - iv. Corporate Strategy (JR)
7. Items for Information
  - i. Press and Publicity
  - ii. OHG & THA minutes
  - iii. Residents Get involved Newsletter & Stakeholder Letter
  - iv. OHG Report (New Chair)
8. Any Other Business

**Catherine Kyne**  
**Interim Managing Director – IH**